



Monday 11 January 2021

In December, we wrote to you about the Shaping Care Together listening exercise, and we are delighted to let you know that the process to gather views and experiences about local health and care services is now open.

We wish to explore how to we can make sure that health and care services are accessible, effective and operated by skilled staff to meet everyone's needs. We aim to ensure that care is integrated with other services so that patients are supported by the services they need as quickly and safely as possible.

Shaping Care Together will explore how health and care services are accessible, effective and operated by skilled staff to meet everyone's needs. Care should be integrated with other services so that patients are supported by the services they need as quickly and safely as possible.

Views are being sought on what currently works well at Southport and Ormskirk hospitals as well as in primary and community healthcare services and in particular, what steps should be taken to improve the following:

- frail and elderly care
- when you have an urgent or emergency care need
- services for children including those who have complex needs
- services for women who are pregnant and for the new-born
- gynaecology - dealing with women's reproductive system
- sexual health service for all genders
- planned care, such as follow-up outpatient and/or subsequent admissions as part of ongoing treatment.

No decisions have been made on how this will be achieved. We are listening to feedback on how services could be improved before we develop any proposals.

Over the coming two months, we will be letting you know about other opportunities to get involved which we would be grateful if you would support us in promoting. We appreciate that people are rightly focused on the pandemic at the moment but the current situation has highlighted more than ever the need to make sure that the right services are in the right place at the right time to meet everyone's needs.

We welcome your thoughts and ask that you encourage others to share their views on the dedicated website: www.yoursayshapingcaretogether.co.uk

People who do not feel comfortable using the internet can call 01695 588025 to receive paper copies of a questionnaire.

If you have any questions or would like a meeting to discuss the Shaping Care Programme, please contact us at shaping.caretogether@nhs.net

Yours sincerely,

Trish Armstrong-Child - Chief Executive Officer, Southport and Ormskirk Hospital NHS Trust

Fiona Taylor - Chief Officer, NHS South Sefton CCG and NHS Southport and Formby CCG

Jackie Moran - Director of Integration & Transformation, NHS West Lancashire CCG